

Communicating Effectively

April 5, 2023

9:00—11:00 am

Webinar

Description

This session is intended to highlight challenges and opportunities with communication in the healthcare workplace settings.

Key Learning Objectives:

- Identify the components of the communication process.
- Identify communication issues when using the various communication channels.
- View a demonstration of communication styles.
- Discuss the importance of interdepartmental communication.
- Identify professional communication guidelines.
- Practice self-disclosure using principles.

Who Should Attend: Clinical and Non-Clinical Healthcare Professionals

Instructor: Karen Finck, APRN, CNS, Health Counseling Services

Continuing Education: Contact Hours: 2.0

Application is being made to MN Board of Nursing, SHRM, MN Board of Social Work, MN BELTS&S, and MN Board of Pharmacy. It is the responsibility of the attendee to determine whether these activities meet the current criteria for continuing education.

Registration Fees

Medi-Sota Members: \$35 per member facility (not system)

- 1 Registration Fee per hospital/LTC (not health system)
- No extra charges for multiple connection lines.
- All participating individuals should register for the workshop, but each facility will receive only one invoice from Medi-Sota. All registered individuals will be provided connection information and handouts.
- The recording link for each session will be available to all registrants for 60 days.

Non-Medi-Sota Members: \$75/Person

Click [HERE](#) to Register

Prior to the program, you will receive an email with any additional course information. Registration Deadline: April 4, 2023 by 5 pm this ensures all registrants will receive course information & any materials in a timely manner.

If you should have any questions, contact
Jennifer Gearman at 320-769-2269 or at jgearman@medi-sota.org

Medi-Sota, Serving Rural Health

Cancellations must be made no later than 10 business days prior to the start of the course. The full course fee will be charged if cancellation is made in less than 10 business days. Full refunds will be given for all classes cancelled by Medi-Sota. Registration is transferable to another person.